

NEWARK 7 NEW JERSEY, U.S.A.

Los Angeles, Cal. Janua ry 21, 1961

Dear Burt:

J. WISS & SONS CO.

Minufac rei of the Grout

SHEARS-SCISSOLS-SAILS

PINFING SHEAPS

MANICURE PEDICURE SCISSCINS, HEDGE GRASS PRINING SHEARS ETC.

Why dont we stop rubbing Aladin's Lamp hoping for sales miracles and face facts.

We dreamed of making over a Grape Shear into a Lobster Shear' sold a few, but basically what have we accomplished to add volume: A Gizzard Shear, a Liver Shear, a Heart Shear which may be used with or without a catchers mit, and in addition all three chrome plated with stainless steel screws for a total of 6 numbers. So what; an added \$20,000 worth of business possibly, at a selling cost of \$10,000?

Burt, why dont we face facts, there is a million dollars worth of business that is offered to us by our regular customers, who have pleaded with us for years to get off the dime and at least keep up with the competition which we should be leading.

We in the field are embarrrassed at the mention of a thread clip, a double cut, a secondary line of Wiss trimmers, a Miracle grass shear etc.

We have all but been eliminated from the tationery field by Clauss and Metropolitan for lack of an intermediate priced line of Stationers shears for banks. defense plants, schools, state and county offices which is big business.

For years we have talked of the need of pole pruners, and a cheap hooked type hand pruner to make our line more complete, not to mention a replaceable blade anvil type hand pruner.

We have a 116 - 120 - 110 and a 600 brite finish which jobbers ordered from samples several months ago. These were ordered for dealer delivery by January 1st at the latest, for this Fall selling, but where are they. Distributors eliminated other comparable items, now they are loosing sales. This does not build confidence in our manufacture among our distributors.

## J.WISS & SONS CO.

Monul turers of the Grade SHIAPS-SUS OF SITES FINING SHIAP MANIGURE PEDIGURE SCISSORS HEDGE GLASS PRUNING SHEARS ETC



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In my opinion we have an ambitious and aggressive sales force the best distributor in the country but how long can maintain them unleasthe manufacturing department divers per sample on schedule. To bould have ore are saive action action in the production and completion of new items to k ep mes with competition and maintain our leadership in all three divisions of our line. Complete new lines have sprung into existance while we spend years trying to bring out an item.

For the 42 years that I can emamber we have been the greatest name in the manufacture of shears, snips, nd ere scently, garden to isw have a great reputation for unlity, a sound polity and fair dealing. We have had at least 90% of the fines distributors in the United tat . Have had a most active and itstanding advertising program for a firm of our size. Our point of sale packaging has kept page with modern standards, and in the instance surpassed others. However, in one catagory and one alone we are "weak a widows hear and that is progress in the development of new ideas in the standards of the lines. In most every call one makes on a dealer, jobber or department store, or elsewhere, the first question asked is "whats new" It would take few lines to list what has been new in the last 20 year, and by new I dont mean a warmed over model.

Today as you know tha life blood of every manufacturer in the country is new items, and expanding lines. In some cases 50% or more of the net profite are spent in research and development for this purpose.

As I so it the salvation of our business life in progress throughnew development and expansion. The consumers business on 3.50 to 5.00 scinsors, and \$4.50 o \$6.00 shears is deminishing. General otors, Stanley, Nicholson, Ame and thousands of ther has found ways o meeting this situation through added items, expand d line and meeting competition one way or another. It ould seen to me that we should and could do likewise. Sur ly nothing in the manufacture of the many items and line we have discussed for the last 5 - 10 - or 20 years is unsurmountabl. Many snall unknown manufacturers have invaded our field producing and marketing i ems and line within months that we have been toying around with for years.





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Of the many items we have had on the drawing board for years what lies ahead for 1962 to keep us in the forefront of our industry. I think a review would be appreciated by all our salesmen.

Best regards

These Donnan